



REGISTRATION PROCESS

How do I access my portfolio information via the new Client Portal?

You will be able to access your portfolio information directly from the new Client Portal. You just need to register.

Once you have successfully registered, you will be able to access the Client Portal by clicking on the following link: https://www-standardbank.eximiuscloud.com/eximius.portal/



HOW DO I REGISTER FOR THE NEW CLIENT PORTAL?

In order to gain the benefits of the new and improved Client Portal, you will have to register and log in.

Follow these 5 easy steps in order to register:

- 1. Click on the following link: <u>https://www-</u> standardbank.eximiuscloud.com/eximius.portal/
- 2. Under the section titled 'Don't have an account', select "Click here to register".
- 3. Enter the email address that we have on file. Once you have typed your email address, click the register button.
- 4. The system will automatically send you an email. The email will specify your username. You can complete the registration process by following a link in the email in order to activate your account.
- Once you've followed the link in your email, you will need to set a password. Your password must be between 6 and 10 characters with at least 1 lower case letter, 1 capital letter, 1 digit and 1 special character.

You're all set. You'll now be able to log into your portfolio.



You can reset your password at any time by selecting "Forget or change my password" and completing the following steps:

- 1. Enter your email address to start the password reset process. You will receive an email that requires you to click on a link.
- 2. By clicking on the link, you will be redirected to the Client Portal "Reset Password" screen where you can set up and confirm a new password.



Melville Douglas is a registered business name of Standard Bank International Investments Limited which is regulated by the Jersey Financial Services Commission. Registered in Jersey No 110601. Standard Bank House, 47-49 La Motte Street, St Helier, Jersey, JE2 4SZ. Tel +44 1534 881188, Fax +44 1534 881399, e-mail: sbsam@standardbank.com. Telephone calls may be recorded. Please refer to the Standard Bank Offshore Group Client Privacy Statement available from www.standardbank.com/international RMC2018.068